

SAANRO - SUSTAINABILITY REPORT

It's increasingly important we reduce our impact on the planet – by using less chemicals, plastic and energy, and by sourcing and using greener materials that offer excellent performance with a lower environmental impact.

That's why our mission statement is to:

Help make the world's workplaces easier to clean – with better and more environmentally sourced materials that don't cost the earth.

But it's more than that. It's also making sure the **SAANRO** has a positive impact on the communities we work with and that's something we have been doing since the business was established over 25 years ago back in 1997.

A lot's happened since then of course, but we now focus on our more recent efforts to become a sustainable business.

Delivery: Being a manufacturer, delivery is a major part of our day-to-day operations, therefore we looked at our supply chain and realised a number of ways we could help the environment and be more sustainable. Firstly, we upgraded our vans. The delivery vans that we use are EURO.6 compliant and are fitted with CAT converters to reduce emissions. Secondly, we looked at our delivery companies. On establishing that our primary delivery company hadn't made the required moves towards sustainability that we would have hoped for, we switched to another more responsible provider: APC is dedicated to reducing its carbon emissions in

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a number of ways: Carefully optimising delivery routes to produce the least carbon, taking part in government trials to reduce HGV emissions, and recycling all shrink wrap, cardboard, paper, and any other recyclable materials when goods reach their sorting facilities.

Finally, we looked at our raw-material suppliers. **SAANRO** only purchases products from UK-based companies including all of our tools, equipment, raw materials, packaging, containers, etc. This has helped significantly reduce the overall emissions of **SAANRO** and keeps business within the country thereby eliminating needless international shipping.

Packaging: We realize that plastics are one of the biggest threats to the environment and global health with microplastics not only harming wildlife and damaging our water supplies but also contributing to problems such as fertility rates, birth defects, and other health issues. As a company, this is a great worry to us which is why all of the 25l, 205l, and 1000l containers we buy have been reconditioned rather than using virgin material.

On top of this, we are actively working with the manufacturers of our 5L, 1L, and 500ml containers to include a percentage of recycled Marine-derived HDPE in those bottles.

Reducing waste even more, we recycle and donate all of our pallets and attempt to reuse any of the material that the goods, delivered to us, are packaged with.

Customers: To reduce the environmental impact of our customers we always encourage interactions to be paperless. How do we do this? By contacting customers only via phone and email. As a company, we no longer accept cheques and promote BACS or digital payments to reduce the emissions related to cash/cheque payments whenever possible. We are currently in the process of creating a mobile conduit whereby customers can order our products, thereby further decreasing the

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environmental impact of the ordering process. To make our online experience as green as possible we have also partnered with Krystal UK for our hosting service, this is a company running solely on green energy and committed to planting 1,000,000,000 trees by 2030.

Future Goals: At **SAANRO** we understand that we cannot do enough and that we must always strive to actively reduce our impact. To help achieve this, we have a number of projects in progress to increase our sustainability. Some of these include: Solar panels: we are currently looking into government grants to help fund the installation of solar panels at our site, further offsetting the emissions of our manufacturing processes. All major lighting installations have been upgraded to LEDs, and we will soon have LED panels in our office spaces. Finally, after working with several clients to formulate and produce advanced bio-degradable & environmentally friendly cleaners, we are now working on our own range of sustainable vehicle cleaners.

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